

BOOKING AND CANCELLATION POLICY

Rileys Outfitter operates year round with a group of professional, full-time fishing guides. We understand that unforeseen situations may arise beyond our control, which sometimes affect travel plans. We believe in a fair approach to cancellations. Our cancellation policy is such that it protects the minimum livelihoods of our guides, in the event that a scheduled guide trip was canceled. In some situations we allow deposits from canceled trips to be "Rain Checked" toward future trip bookings.

- **A deposit of 50% of the trip is required to book a guided trip for non-guests**
- **A deposit of \$100 per Trip is required for registered cabin guests to book a guided trip(s).**
- **Guide trips canceled 14 days prior to the trip date, will be refunded in full. Guide trips canceled 13 days to 7 days of the trip date will result in a charge of 50% of the trip's, unless the trip is resold for the guide who will lose the trip or the trip rain checked.**
- **Guide trips canceled less than 7 days will forfeit the initial 50% deposit or full \$100 deposit.**
- **Only your fishing guide may cancel your guided trip within 24 hours of your scheduled trip date due to dangerous weather or water conditions or mechanical breakdown.**

In these events, a refund or rain check will be issued. Rain Checks will be considered by individual situation and circumstance. Cancellations may be made by phone or email.

Cancellations are not accepted without a reply from us!

+Guides fish rain or shine...but not when it is lightning. One of our jobs as outfitters and guides is to help judge weather, rainfall amounts, river levels and water clarity for our fishermen's safety and decent fishing conditions.

Bad weather or poor river conditions do not necessarily warrant a "Rain Check"...These conditions can come and go reasonably quick! Because of the "flushing" nature of the "Tail Water" generated from the Bull Shoals Dam...White River conditions can be back to normal, in 24-48 hours. When flooded river conditions affect Rileys @Buffalo City Good fishing conditions can normally be found above Crooked Creek. We will go out of the way to find and fish the best river conditions!

Please do not fully trust the weather channel forecasts!